

# Risk Assessments and Driver Training

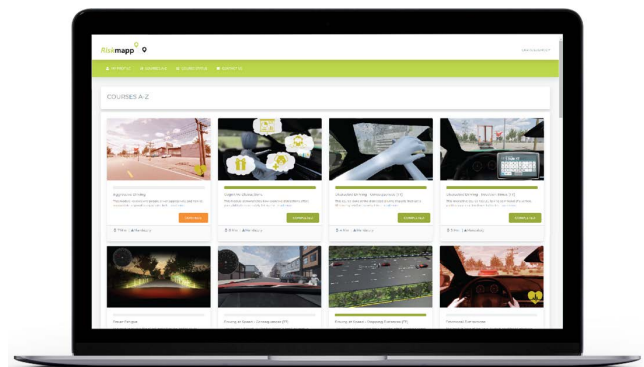
Driving on business is typically the most dangerous activity your employees undertake.



TMC's proactive service is powered by Applied Driving and is designed to improve the safety of your employees whilst driving on business. This encompasses drivers who use a company-provided, pool or rental vehicle, or their own personal vehicle.

## Risk Assessment

When looking at the safety of your fleet, we begin with risk assessments to analyse the current level of potential risk within your fleet. The first step is to identify employees who drive on business. Next, we follow the steps in the table below.



### We evaluate:

- **The driver -** licence information, attitude towards laws of the road, other road users.
- **The journeys driven -** length, time, roads used, breaks.
- **The vehicles used -** age, condition, engine size.

From this information we generate a report which categorises the drivers into three groups:

- Low risk
- Medium risk
- High risk

Depending on the level of risk, we advise either:

- No action required
- Online training
- In-vehicle driver training

# How is it reported back?

TMC are able to report results back to you in the form of a reporting dashboard!

## Risk Assessment Scoring

The reporting dashboard gives you complete visibility of the employees that have completed the risk assessment.

In the form of Power BI reporting, you will have sight of the total score count for your whole organisation, whilst also being able to check out the score and category for each driver based on the driver, the attitude, the journeys and the vehicle.



The graph will give you a brief overview of how your drivers fared with the risk assessment, but the ability to drill down on the full data for each individual will allow you to pin-point exactly which drivers require specific interventions, such as online training modules or in-vehicle training.

## Training types

### Targeted training interventions will be enabled based on the risk category identified for each driver

- Low risk drivers: not required to complete any training
- Medium risk drivers: will likely receive two or three online modules appropriate to the risk identified during the risk assessment
- High risk drivers: will be allocated further online training modules to complete and in some cases, in-vehicle training too
- Very high risk drivers: likely to need the in-vehicle training and specific focus

# Online Training

The online training modules are designed to improve driver behaviour by creating a supportive, skill-enhancing environment. They are short and engaging, using the latest research to stimulate learning.

The modules boast interactive elements that encourage drivers to see the real-life practicality of the knowledge being shared.

Training can be made either compulsory or optional and the modules can be released periodically to regularly reinforce safety messages. All training is available on multiple devices, including PC, laptop and tablets.

The online training is a suite comprising of 28 e-learning modules in a variety of languages, accessible through Applied Driving's one

digital learning management system by traditional means of laptop and PC but also on-the-go from a tablet or smartphone device.

Modules available include:

- Hazard perception
- Distractions
- Speed awareness
- Personal safety - journey planning
- Fuel efficient driving
- Fitness to drive

For more detail on any of the modules, and for a full list of modules available, please get in touch.

## In-Vehicle Driver Training

In-vehicle training may be an appropriate control measure for very high-risk drivers. These individual drivers will be identified during the risk assessment process.

These specific drivers will undertake training sessions unique to their needs as identified by our assessments. This may vary from driver to driver and will focus on the areas

of improvement required to enable them to become safer and compliant drivers.

We can also provide bespoke training courses for new employees and specialist driving roles.

The outcomes of the online risk assessments and driver training flow directly into TMC's Data hub providing consolidated data for you, the employee and your business.

# Electric Vehicles

## Are you & your fleet ready for the switch?

Electric vehicles are on the rise with over 14% of the vehicle sales market being battery electric vehicles (BEV). By just 2030, the sale of new, internal combustion engine (ICE) vehicles will be banned in the UK. Hybrid vehicles are set to be banned shortly thereafter.

Whether your fleet is already on the switch, or it's road-mapped for the future, make sure your team is ready and confident for their electric future. Equip your drivers now with the vital knowledge to support their switch to an EV.

# EV Familiarisation

Get comfortable with your electric vehicle and take advantage of one of the below methods to enhance your EV knowledge and understanding!

- ▶ Online modules
  - ▶ Classroom workshop
  - ▶ Virtual sessions
  - ▶ In-vehicle training
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- ▶ **Vehicle checks:** pre-drive checks, maintenance, safe cable connections and cable storage.
  - ▶ **Vehicle familiarisation:** using an automatic, EV controls, characteristics and performance.
  - ▶ **Unique EV features:** regeneration (Regen) braking, one-pedal driving.
  - ▶ **Range:** reality of range, how a driver's behavior impacts range, environments, speed limits and how to achieve the best range possible.
  - ▶ **Charging:** how and when to charge, charging etiquette
  - ▶ **Hazard awareness:** how a quiet vehicle impacts vulnerable road users, safe maneuvering, vehicle stability



For more information on integrating safety management within your fleet please contact us on:

t: +44 (0) 1270 525 218 e: [reply@tmc.co.uk](mailto:reply@tmc.co.uk) w: [tmc.co.uk](http://tmc.co.uk)

