

# Risk Assessments and Driver Training

Driving on business is typically the most dangerous activity your employees undertake.

TMC's proactive service is designed to improve the safety of your employees whilst driving on business.

This encompasses drivers who use a company-provided, pool or rental vehicle, or their own personal vehicle.

## Risk Assessment

When looking at the safety of your fleet, we begin with risk assessments to analyse the current level of potential risk within your fleet.

The first step is to identify employees who drive on business. Next, we follow the steps below.

We evaluate:

- The driver
  - age, licence, physical attributes (e.g. eyesight and illnesses)
- The driver's attitude
  - speed, laws of the road, other road users, phone use.
- The journeys driven
  - length, time, roads used, breaks.
- The vehicles used
  - age, condition, engine size, ABS/ESP.

From this information we generate a report which categorises the drivers into three groups:

- Low risk
- Medium risk
- High risk

Depending on the level of risk, we advise either:

- No action required
- Online training
- In-vehicle driver training

# Training types

## Online Training

All drivers will receive training appropriate to their risk group:

- Low risk drivers: not required to complete any training, but are sent regular safety bulletins to keep best driving practice front of mind.
- Medium risk drivers: will likely receive two or three online modules appropriate to the risk identified during the risk assessment.
- High risk drivers: will be enrolled on a Hazard Perception Programme comprising of 7 modules. Our online training modules are designed to improve driver behaviour by creating a supportive, skill-enhancing environment. They are short and engaging, using the latest research to stimulate learning.

The modules boast interactive elements that encourage drivers to see the real-life practicality of the knowledge being shared.

Many of the online training modules are also available in virtual reality (VR). The immerse experience of VR allows learners to fully engage themselves in the driving experience, providing real-life application that strengthens the learning.

Training can be made either compulsory or optional and the modules can be released periodically to regularly reinforce safety messages. All training is available on multiple devices, including PC, laptop and tablets.

We have a suite of over 27 e-learning modules that can not only be accessed

by traditional means of laptops and PCs but can also be used on-the-go from a tablet or smartphone device.

Modules available include;

- Hazard perception
- Distractions
- Speed awareness
- Personal safety - journey planning
- Fuel efficient driving
- Adverse weather conditions
- Fitness to drive

For more detail on any of the modules, and for a full list of modules available, please get in touch.

## In-Vehicle Driver Training

In-vehicle training may be an appropriate control measure for very high-risk drivers. These individual drivers will be identified during the risk assessment process.

These specific drivers will undertake training sessions unique to their needs as identified by our assessments. This may vary from driver to driver and will focus on the areas

of improvement required to enable them to become safer and compliant drivers.

We can also provide bespoke training courses for new employees and specialist driving roles.

The outcomes of the online risk assessments and driver training flow directly into TMC's Data hub providing consolidated data for you, the employee and your business.